GPSC Academy
Leaders Teach & Leaders Learn

Supplier Containment Level 1 & 2 - Revision 1.2
Containment Level 1 & 2

Purpose:

- A standardized methodology to contain defective product and to protect Oshkosh Corporation from receiving additional non-conforming material.

Containment Level 1:

- Oshkosh Corporation requires that a supplier put into place a redundant inspection process at the supplying location. The Supplier is responsible to sort for a specific nonconformance, execute 8D corrective action methodology, and insulate Oshkosh Corporation from the receipt of nonconforming parts/material. The redundant inspection is required in addition to the Supplier’s normal production process controls, and is executed by the supplier’s employees.

Containment Level 2:

- An Oshkosh Corporation requirement that includes the same processes as Containment Level 1, with an additional inspection process by a 3rd party Inspection Company representing Oshkosh Corporation’s interests specific to the containment activity. The third party is selected by the supplier, approved by Oshkosh Corporation, and paid for by the supplier.
Containment Level 1 (CL1)

CRITERIA:

- Repeat Non-conformances
- Major Disruptions
- Production Line Down
- Production Shortage
- Supplier’s current controls are not sufficient to ensure conformance to requirements
Containment Level 1 (CL1)

REQUIRED ACTIONS:

- Establish a separate containment process at the supplier’s facility within 24 hours of notification of CL1
- Create standardized inspection instructions.
- Provide floor space and proper tooling to execute standardized inspection instructions
- Track breakpoints of nonconforming material. (Purge pipeline of suspect material, i.e. at Oshkosh Corporation facility, in transit, and at all storage locations)
- Identify individual parts, material, and containers, as agreed upon by Oshkosh Corporation, to have traceability of parts certified for production.
- Certified material to Oshkosh Corporation.
- The Supplier must document the (CL1) inspection results daily and provide at a minimum weekly status updates to Oshkosh Corporation. Utilize form: Containment Level 1 and 2 Tracking (OSK-F3100), located at http://osn.oshkoshcorp.com/gsq-en.htm.
Containment Level 1 (CL1)

EXIT CRITERIA:

• Exit criteria plan has been met at the Supplier and at the affected Oshkosh Corporation facility.
• The 8D initiator must approve the exit of Containment Level 1 in the 8D corrective action prior to stopping the Containment Level 1 activity.
• If the exit criteria is not met in the agreed upon timeline or if the CL1 process is ineffective, the Supplier will be placed in Containment Level 2.
CL1 Process Flow

Quality Incident

Does it meet CL1 criteria?

Yes → Initiate 8D Process & CL1 Letter

No → Initiate Regular 8D Process

~Problem Definition
~Containment
~Pipeline Purged
~Certified Material
~Parts /Containers marked

Containment

~Exit Criteria Established
~Problem Solving

Investigation

~Problem Solving
~Root Cause
~Corrective Action
~Error Proofing / Process Change

Implementation

~Exit Criteria data reviewed
~Corrective Actions verified

Verification

Has Exit Criteria been Met?

Yes → Approve and Close out 8D

No → Initiate 8D Process & CL2 Letter

~Problem Definition
~Containment
~Pipeline Purged
~Certified Material
~Parts /Containers marked

~Exit Criteria Established
~Problem Solving

~Problem Solving
~Root Cause
~Corrective Action
~Error Proofing / Process Change

Implementation

~Exit Criteria data reviewed
~Corrective Actions verified

Verification

Has Exit Criteria been Met?

Yes → Approve and Close out 8D

No → Initiate 8D Process & CL2 Letter
Containment Level 2 (CL2)

CRITERIA:

- The supplier did not meet the exit criteria plan for Containment Level 1.
- Containment Level 1 was deemed ineffective and/or poorly executed by the Supplier.
Containment Level 2 (CL2)

REQUIRED ACTIONS:

• Containment Level 1 activity must continue along with Containment Level 2.
• Containment Level 1 material must be provided to the 3RD Party CL2 provider.
• Establish a separate containment process at the supplier’s facility, or at a 3rd Party Inspection Company within 24 hours of notification of CL2.
• Create standardized inspection instructions for CL2.
• Provide floor space and proper tooling to execute standardized inspection instructions for the CL2 3rd Party Inspection Company.
• Track breakpoints of nonconforming material. (Purge pipeline of suspect material, i.e. at Oshkosh Corporation facility, in transit, and at all storage locations)
• Identify individual parts, material, and containers, as agreed upon by Oshkosh Corporation, to have traceability of parts certified by CL2.
• Only Containment Level 2 material must be delivered to Oshkosh Corporation.
• The Supplier must document the (CL1 & CL2) inspection results daily and provide at a minimum weekly status updates to Oshkosh Corporation. Utilize form: Containment Level 1 and 2 Tracking (OSK-F3100), located at http://osn.oshkoshcorp.com/gsq-en.htm.
Containment Level 2 (CL2)

EXIT CRITERIA:

• Exit criteria plan has been met at the Supplier and at the affected Oshkosh Corporation facility.
• The 8D initiator must approve the exit of Containment Level 1 in the 8D corrective action prior stopping the Containment Level 1 activity.
• If the exit criteria is not met in the agreed upon timeline the Supplier will be placed in new business hold and could result in de-sourcing the Supplier.
CL2 Process Flow

Has Exit CL1 Criteria been met

- Problem Definition
- 3rd Party Containment
- Certified Material
- Parts /Containers marked

Initiate 8D Process & CL2 Letter

Has Exit Criteria been met?

No

Initiate New Business Hold Continue Containment

Yes

Approve and Close out 8D

Approve and Close 8D

Containment

Investigation

Implementation

Verification

~ Problem Definition
~ 3rd Party Containment
~ Certified Material
~ Parts / Containers marked

~ Problem Solving
~ Exit Criteria Established

~ Problem Solving
~ Root Cause
~ Corrective Action
~ Error Proofing / Process Change

~ Exit Criteria data reviewed
~ Corrective Actions verified

Has Exit Criteria been Met?

No

Yes

(PLAN)

(DO)

(CHECK/ACT)
# Containment Level 1&2 Tracking Template

## Supplier Containment Level 1 - Tracking

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**Document Supplier Information**

- Supplier Name: [Supplier Name Here]
- Revision Date: [Insert Revision Date Here each time change made]
- Supplier POC: [Insert name/email of supplier point of contact for this issue]

**Document each Part Number, Issue, 8D, and Segment affected**

**Document each day total parts inspected / rejected**

**Adjust the date range as needed to reflect working days.**

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**Supplier Containment Results**

<table>
<thead>
<tr>
<th>Supplier Containment Results</th>
<th>Supplier Containment Level 1 - Tracking</th>
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<tbody>
<tr>
<td>Total Impacts</td>
<td>12</td>
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<tr>
<td>Total Rejected</td>
<td>6</td>
</tr>
<tr>
<td>Reject Percentage</td>
<td>50%</td>
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</tbody>
</table>

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**One System. One Team.**

**OSHKOSH.**

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**Supplier Containment Level 1 & 2 - Revision 1.2**

**GPSC Academy**
Responsibilities

SQE / Oshkosh 8D Originator:

- CL1 & 2 Letter Origination
- Contact Supplier, expectations aligned
- Approve certified marking method
- Monitor Performance Weekly
- Approve / Reject Exit Criteria Plan
- Approve / Reject 8D and Exit of CL1 & 2

Supplier:

- Containment Management (Purge Material)
- Communicating “How” it is being executed
- Provide weekly performance reports
- Create an Exit Plan
- Complete 8D Corrective Action
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THE END