
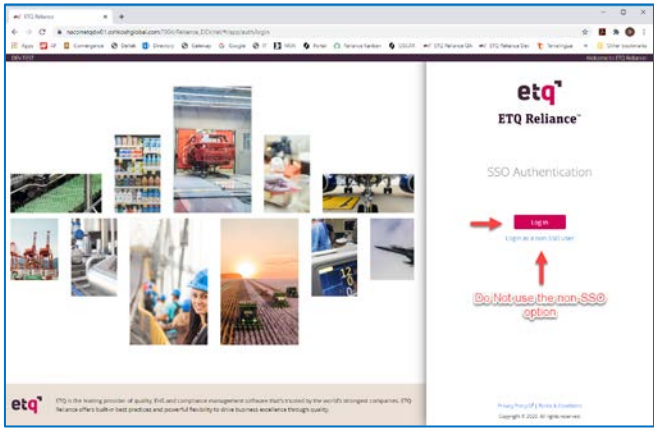
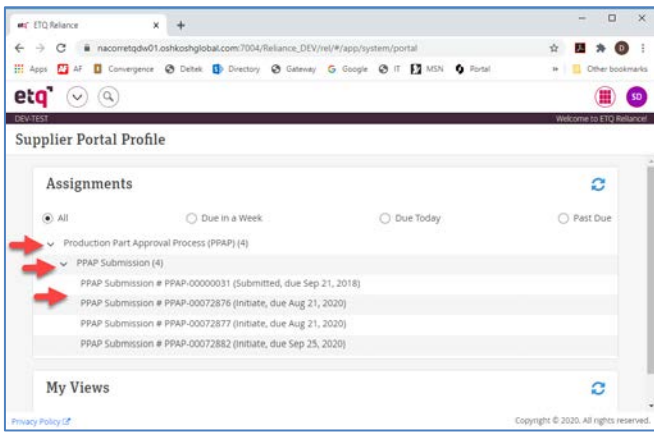


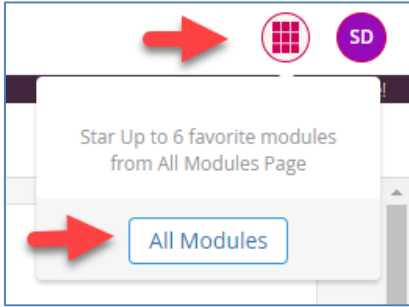
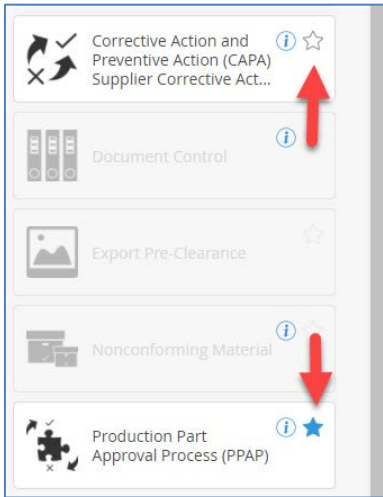
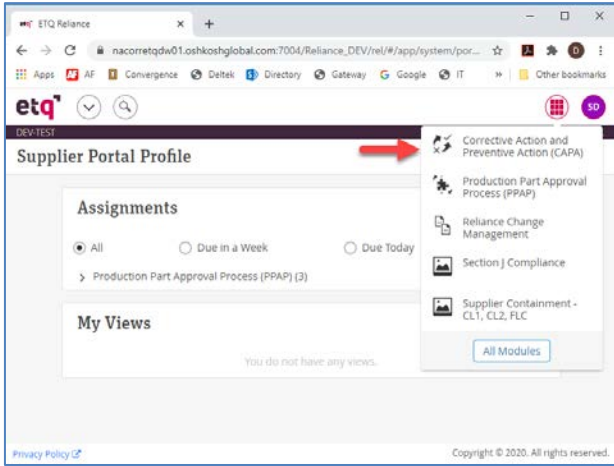


SCAR – Supplier Corrective Action Request

SCAR Training	
<ol style="list-style-type: none"> 1. Select Reliance login link from Oshkosh Supplier Network Site 2. https://osn.oshkoshcorp.com/index.html 3. Login to Application 	<div style="border: 1px solid gray; padding: 5px;"> <p>Login Here</p> <p>MOVEit Login</p> <p>iSupplier Login</p> <p>Oshkosh Reliance Login </p> <p>SDX Login</p> <p>Interested in becoming a Supplier?</p> <p>TMC Carrier Login</p> </div>
<ol style="list-style-type: none"> 4. Oshkosh Reliance Login Page 5. Select Log in option and follow prompts 	
<ol style="list-style-type: none"> 6. Login Page will show assignments when you click on the arrows to expand 	



SCAR – Supplier Corrective Action Request

<ol style="list-style-type: none"> 7. Setting favorites for modules access is granted 8. Select the 9 stacked boxes 9. Select All modules 	
<ol style="list-style-type: none"> 10. NOTE: Several modules will be greyed out meaning we are either not using the module or you don't have access to the module 11. The modules that are bolded is what you have access to; select the star button beside each module to make it a favorite – Max is 6 12. Active modules for suppliers are as follows: <ol style="list-style-type: none"> a. PPAP b. SCAR – 8D c. RCM – Change Management d. Section J Compliance e. Containment – CL1, CL2, FLC 13. Supplier accounts will not be able to open anything else 	
<ol style="list-style-type: none"> 14. After setting favorites in previous steps simply click on 9 stacked boxes to open module 15. Open CAPA, Corrective Action Preventive Action Module by clicking on 9 boxes 16. Select Corrective Action Preventive Action 17. Or 18. Select "All Modules" then select Corrective Action Preventive Action Module 	



SCAR – Supplier Corrective Action Request

<p>19. Multiple navigation options available</p> <ul style="list-style-type: none"> a. Reload b. Reset c. Expand Rows d. Export to PDF or Excel e. Ability to sort on any column <p>20. Select "All Views" to expand selections</p> <p>21. Select SCAR by clicking anywhere on row</p>																			
<p>22. Review Problem and Product Information</p>	<div style="border: 1px solid gray; padding: 5px;"> <p>Problem Description (Who, What, Where, When, How Many)</p> <p>Enter Problem Description</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>Oshkosh Part #</td> <td>Part Name</td> <td>Supplier Part Serial #</td> </tr> <tr> <td>004099</td> <td>LH HARDENER SLOW</td> <td>654789</td> </tr> <tr> <td>Quantity Rejected</td> <td>Commodity</td> <td>DMR / NMT #</td> </tr> <tr> <td>100</td> <td>Castings/Machining</td> <td>654321</td> </tr> <tr> <td></td> <td></td> <td>Date Received</td> </tr> <tr> <td></td> <td></td> <td>Sep 23, 2020</td> </tr> </table>	Oshkosh Part #	Part Name	Supplier Part Serial #	004099	LH HARDENER SLOW	654789	Quantity Rejected	Commodity	DMR / NMT #	100	Castings/Machining	654321			Date Received			Sep 23, 2020
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Quantity Rejected	Commodity	DMR / NMT #																	
100	Castings/Machining	654321																	
		Date Received																	
		Sep 23, 2020																	
<p>23. Instructions on how to fill out D1 to D8 are available by clicking on checkbox</p>	<div style="border: 1px solid gray; padding: 5px;"> <p>D1 Problem Solving Team</p> <p><input checked="" type="checkbox"/> Show D1 Instructions</p> <p>We can learn of problems from many sources, including: internal metrics used to monitor the health of processes and the organization, feedback from customers and employees, and results of audits against standards and regulations. Use data, not emotions, to prioritize the order of problems to work on.</p> <ol style="list-style-type: none"> How was the problem identified? Are 'real' data available to confirm and diagnose the problem? Is a team needed to tackle the problem or can one person handle the job working alone? What is the level of urgency and impact of the problem? <p>The team champion should be an individual with sufficient authority and influence to:</p> <ol style="list-style-type: none"> Remove roadblocks for the team. Drive progress and completion of the 8D. Provide positive recognition to the team upon successful completion. <p>The project team leader:</p> <ol style="list-style-type: none"> Takes ownership of the project. Drives progress. Manages team dynamics. </div>																		
<p>24. Complete D1</p> <ul style="list-style-type: none"> a. Enter Team Champion b. Enter additional team members, if applicable 	<div style="border: 1px solid gray; padding: 5px;"> <p>D1 Problem Solving Team</p> <p><input type="checkbox"/> Show D1 Instructions</p> <table style="width: 100%;"> <tr> <td>* Team Champion</td> <td>Team Leader</td> <td>Supplier Contact Phone #</td> </tr> <tr> <td>Joe Black</td> <td>DWilliams</td> <td>26826</td> </tr> </table> <p>Team</p> <p>Enter Team</p> <p>Supplier Comments</p> <p>Enter Supplier Comments</p> </div>	* Team Champion	Team Leader	Supplier Contact Phone #	Joe Black	DWilliams	26826												
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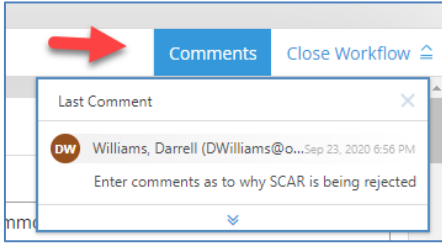
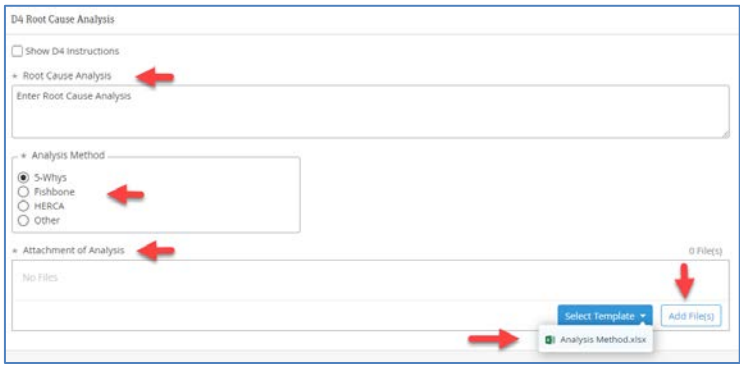
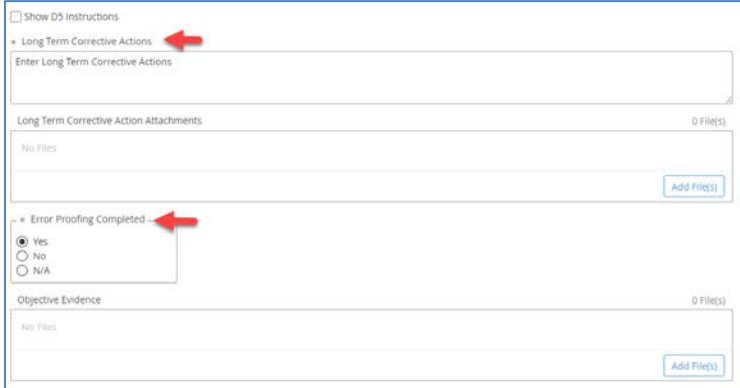


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<p>25. Complete D2</p> <ol style="list-style-type: none"> Enter Problem Statement Enter Recommendation for Corrective Action Is-Is Not Template available Add files, if applicable 	
<p>26. Complete D3</p> <ol style="list-style-type: none"> Enter Inventory if applicable Enter Short Term Corrective Action(s) Add files, if applicable 	
<p>27. Optional – supplier is able complete D4, D5, D6 & D7 if applicable.</p> <p>28. If this does not apply send back to Oshkosh for approval of D1, D2, & D3</p> <p>29. Select Send</p>	
<p>30. Select Send</p> <ol style="list-style-type: none"> Supplier cannot use notify option Supplier can enter comments Email will send automatically 	



SCAR – Supplier Corrective Action Request

<p>31. If Oshkosh accepts D1, D2, & D3 – continue working D4, D5, D6 & D7</p> <p>32. If Oshkosh rejects D1, D2 & D3 – email will explain why along with comments section of SCAR (email will be same as initial email) only with comments</p>	 <p>Please login to Oshkosh Reliance, Select, My Open, verify due date of your SCAR, complete and send back prior to the due date of each phase.</p> <p>Reliance SCAR process potentially requires you to submit responses by phase or you have the option to complete all phases at once.</p> <p>Phase 1: Complete steps D1 - D3, Containment Actions & Short-Term Corrective Actions, submit within 24 hours Phase 2: Complete steps D4, D5, D6, D7, Root Cause, Corrective, & Preventive Actions, final submission within 30 days Each phase will be reviewed by the initiator of the SCAR.</p> <p>Supplier training video located here: https://osn.oshkoshcorp.com/training.htm</p> <p>SCAR #: SCAR 8D-00001696 Status: D1, D2, D3 - Containment / Short Term Corrective Action Segment: Defense Production Title of Defect: SCAR Training Supplier Name: Supplier Company ERP Supplier ID: 12121212121212 Part #: 004059 Part Name: LH HARDENER SLOW Problem Description: Enter Problem Description Last Comment: Williams, Darrell (DWilliams@oshkoshcorp.com) [968] Sep 23, 2020 6:56 PM: Enter comments as to why SCAR is being rejected</p> <p>Please click link to open the document: SCAR 8D # SCAR 8D-00001696</p>
<p>33. Complete D4</p> <ol style="list-style-type: none"> Enter Root Cause Analysis Enter Analysis Method Analysis Method Worksheet available Add files, if applicable 	 <p>D4 Root Cause Analysis</p> <p><input type="checkbox"/> Show D4 Instructions</p> <p>+ Root Cause Analysis <input type="text" value="Enter Root Cause Analysis"/></p> <p>+ Analysis Method</p> <p><input checked="" type="radio"/> S-Why <input type="radio"/> Fishbone <input type="radio"/> HERCA <input type="radio"/> Other</p> <p>+ Attachment of Analysis <input type="text" value="No Files"/> <input type="button" value="Add File(s)"/></p> <p><input type="button" value="Select Template"/> <input type="button" value="Add File(s)"/></p> <p>Analysis Method.xlsx</p>
<p>34. Complete D5</p> <ol style="list-style-type: none"> Enter Long Term Corrective Actions Add files, if applicable Verify Error Proofing Add file, if applicable 	 <p>D5 Long Term Corrective Actions</p> <p><input type="checkbox"/> Show D5 Instructions</p> <p>+ Long Term Corrective Actions <input type="text" value="Enter Long Term Corrective Actions"/></p> <p>Long Term Corrective Action Attachments <input type="text" value="No Files"/> <input type="button" value="Add File(s)"/></p> <p>+ Error Proofing Completed</p> <p><input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A</p> <p>Objective Evidence <input type="text" value="No Files"/> <input type="button" value="Add File(s)"/></p>



SCAR – Supplier Corrective Action Request

<p>35. Complete D6</p> <ol style="list-style-type: none"> Enter Implementation and Verification of Long-Term Corrective Actions Add file, if applicable Verify Control Plan and FMEA Reviewed Add file, if applicable 	
<p>36. Complete D7</p> <ol style="list-style-type: none"> Enter Preventive Actions Add file, if applicable 	
<p>37. Select Send</p>	
<p>38. Select Send</p> <ol style="list-style-type: none"> Supplier cannot use notify option Supplier can enter comments Email will send automatically 	



SCAR – Supplier Corrective Action Request

<p>39. Oshkosh will review D4, D5, D6 & D7</p> <ul style="list-style-type: none"> a. Rejection – email notification b. Make correction and resubmit 	<p>Please login to Oshkosh Reliance, Select, My Open, verify due date of your SCAR, complete and send back prior to the due date of each phase.</p> <p>SCAR #: SCAR 8D-00001696 Status: D4, D5, D6, D7 - Root Cause, Corrective & Preventive Actions</p> <p>Segment: Defense Production</p> <p>Title of Defect: SCAR Training</p> <p>Supplier Name: Supplier Company</p> <p>ERP Supplier ID: 121212121212</p> <p>Part #: 004099</p> <p>Part Name: LH HARDENER SLOW</p> <p>Problem Description: Enter Problem Description</p> <p>Last Comment: Williams, Darrell (DWilliams@oshkoshcorp.com) [968] Sep 23, 2020 7:34 PM: Enter Comments on Rejection</p> <p>Please click link to open the document: SCAR 8D # SCAR 8D-00001696</p>
<p>40. Oshkosh will review D4, D5, D6 & D7</p> <ul style="list-style-type: none"> a. Approve – email notification 	<p>SCAR #: SCAR 8D-00001696 Status: Closed</p> <p>Segment: Defense Production</p> <p>Title of Defect: SCAR Training</p> <p>Supplier Name: Supplier Company</p> <p>ERP Supplier ID: 121212121212</p> <p>Part #: 004099</p> <p>Part Name: LH HARDENER SLOW</p> <p>Problem Description: Enter Problem Description</p> <p>Last Comment: Williams, Darrell (DWilliams@oshkoshcorp.com) [968] Sep 23, 2020 7:47 PM: Enter comments if applicable</p> <p>Please click link to open the document: SCAR 8D # SCAR 8D-00001696</p>
<p>41. Open SCAR</p> <ul style="list-style-type: none"> a. All Open <p>42. Closed SCAR</p> <ul style="list-style-type: none"> a. All Closed <p>43. Voided SCAR</p> <ul style="list-style-type: none"> a. All Voided 	<p>1. SCAR 8D</p> <ul style="list-style-type: none"> 1. Open SCAR 8Ds <ul style="list-style-type: none"> All Open Past Due 2. Closed SCAR 8Ds <ul style="list-style-type: none"> All Closed 3. Voided SCAR 8Ds <ul style="list-style-type: none"> All Voided
<p>44. SCAR Training Complete</p> <ul style="list-style-type: none"> a. Close all records using the X beside record b. Select initials on top right of page c. Select Log Out 	<p>etq</p> <p>QA</p> <p>Corrective Action # CAPA-023... x Change Request # RCM-0126...</p> <p>Change Request # RCM-012648</p> <p>Reliance Change Managem... DW</p> <p>DW Williams, Darrell... DWilliams@oshkoshcorp.com</p> <p>Edit My Profile Log Out</p> <p>Logged On Since Oct 4, 2020 12:44 PM</p>