MFA, Multi-Factor Authentication Frequently Asked Question (FAQ)

1. Why are we being required to utilize MFA?
   a. Oshkosh is committed to fighting cyber intrusions both internally and externally alongside our supplier partners to protect Intellectual Property, (IP) and International Traffic in Arms Regulations, (ITAR). This allows Oshkosh to enhance our security.

2. What is MFA?
   a. MFA is used to confirm your identity by sending a confirmation via phone or app which you must react to for system to allow access.

3. Where is training located to set up MFA?
   a. Oshkosh Supplier Network - https://osn.oshkoshcorp.com/training.htm

4. What will happen on June 3, 2020 to set up MFA?
   a. Oshkosh will turn on MFA and you will be prompted upon login to Reliance or MOVEit to set up your MFA options automatically.

5. What do I need to verify my identity with MFA?
   a. Cell phone, Text Message, Direct landline, or Microsoft Authenticator App

6. My phone has an extension; can I use it?
   a. No – only options are a direct landline or cell phone

7. Where can I find Microsoft Authenticator App?
   a. Android Play App Store or Apple App Stores

8. Should I register for more than one option when setting up MFA?
   a. Yes – ability to set up Apps and phone as backup is available

9. My phone number changed; how do I update my information?
   a. Link to your Oshkosh Microsoft Azure Account - https://aka.ms/mysecurityinfo

10. What will happen on June 3, 2020?
    a. Microsoft Azure will prompt you to complete your MFA registration

11. Can I set up MFA in advance?
    a. No – system will not allow you to set up MFA until June 3, 2020

12. What happens if I do not do anything?
    a. MFA will be turned on June 3, 2020, if you do not set anything up you will not be able to access Reliance or MOVEit applications

13. Is this required for all suppliers for Oshkosh Corporation?
    a. Yes – all suppliers regardless of segment must meet this requirement

14. How often do I have to re-authenticate?
    a. So long as you leave your browser open only one time per day
   
15. Do suppliers still have SSO, Single Sign On?
    a. Yes – so long as you leave your browser open you can select Reliance or MOVEit to login

16. Do I have to use MFA for each application?
    a. No – MFA will work for both Reliance and MOVEit

17. Can I use my personal phone to set up MFA?
    a. Yes – any cell phone will work regardless of home or personal

18. Will I be prompted to set up MFA when logging in the first time?
    a. Yes – system will prompt you

19. What if I experience issues with MFA?
    a. Contact our service desk
       i. Domestic users – 855-532-3456
       ii. International – 920-235-9151, Ext 23456