

EDI 810 Invoice Error Reference Guide

Header Data Errors: (These are errors on the high-level data that does not change no matter how many Item #'s are on the Invoice)

- 1) Financial Division- defaults to 01
- 2) Invalid Ledger- Please validate that you are sending the correct currency code in your EDI data. (EUR for Europe, GBP for Pound, Default is USD)
- 3) Invalid Invoice Date- Please verify the correct date format
- 4) Invalid PO Number- Please sign on to the OSN Portal to verify that the PO number on this invoice shows for your supplier id. Additionally, please verify that this PO is still an open PO (has not already been paid or cancelled)
- 5) Invalid Vendor-Please sign on to the OSN Portal to verify that the PO number on this invoice shows for your supplier id
- 6) Duplicate Invoice-Please verify that you have not already send this invoice number. If you have, please resend with a different invoice number
- 7) Invalid Discount Unit: Discount Unit: 0101695

Detail Data Errors: (These are errors they will get at the item # level)

- 1) Invalid Order/Item Number-Please sign on to the OSN Portal to verify that the PO number on this invoice shows for your supplier id. Additionally, please verify that this PO is still an open PO. Please verify that this item is open and valid for this PO number. Please verify that the purchase order has not been cancelled.
- 2) Item Quantity is Zero-Invoices will not process with a zero qty. Please verify that you are sending a qty for this item.
- 3) Extended Amount is Zero-Invoices will not process with a zero qty. Please verify that you are sending a qty for this item.
- 4) Tolerance Issue. Price must be within 5% of Stocking Price. Please verify that the price matches what was sent on the EDI PO.
- 5) Qty Not On Order- Please verify that the quantity is less than or equal to the quantity that was sent on the EDI PO. Please verify that quantity has not already been invoiced on prior invoices.

6) Currency Must Be Local Currency-Please validate that you are sending the correct currency code in your EDI data. (EUR for Europe, GBP for Pound, Default is USD).

7) Invalid Additional PO Number-Please sign on to the OSN Portal to verify that the PO number on this invoice shows for your supplier id. Additionally, please verify that this PO is still an open PO. Please validate that the POs all have the same ship-to and ship-from information.

8) Invalid Additional PO Number. Vendor Does Not Match Original PO or Is Suspended. Please sign on to the OSN Portal to verify that the PO number on this invoice shows for your supplier id. Additionally, please verify that this PO is still an open PO. Please validate that the POs all have the same ship-to and ship-from information.

9) Once you have reviewed the reference guide, if you are still experiencing issues, please reach out to our AP EDI Team for help. Detailed messages can be emailed to apediteam@oshkoshcorp.com